



Get Active Sports

Engaging, Motivating, Empowering

2nd November 2020 18:00pm

Dear Parent/Guardian,

We hope you are well.

As we are sure you are aware, it has now been announced that there will be a 2nd national lockdown in the UK. This lockdown is due to come into place from 4th November 2020 and expected to end on the 2nd December 2020 at the very earliest.

The Government have made the decision to allow education and childcare to remain open during this period. This means we are able to continue offering our Breakfast and After School clubs, but sadly our extra-curricular activities are closing in **some** of our schools.

From the 2nd November, the following cancellation and refund policy will be put in place for all Get Active Sports services.

- **Before/After school clubs**

As our services are still available, any cancellations within the lockdown period will be offered as a credit note. Sadly, no refunds are available for any clubs cancelled but we will be happy to re-book these sessions for you or provide a credit note for future use of any of our services.

- **Extra-Curricular Sports Clubs**

A full credit note will be provided for the remaining sessions, to be used when Sports Clubs return. Parents with credit will be given first priority for these spaces.

Should the schools in the UK close, all bookings will be reimbursed as a credit note for the coming term. No refunds will be provided unless in exceptional circumstances.

We hope this makes up for any inconvenience caused, unfortunately as I'm sure you can understand this is completely out of our hands. We will continue to keep you updated should there be any change.

Many thanks & kind regards

Get Active Sports

Until we hear otherwise from the Government this is subject to change

