



# Get Active Sports

Engaging, Motivating, Empowering

## Late Booking & Late Collection Policy

### Late Bookings-

Get Active Sports endeavour to be as flexible and accommodating as we can when it comes to late bookings and late collections. We have the following policy which applies to Holiday Camps, Breakfast & After School Clubs and Extra Curricular Clubs.

Any sessions booked after the cut off time (12pm for afterschool club and before the first session of an extra-curricular club), will incur an admin charge of £2 per booking.

Get Active Sports operate on a strict pre-booking system. If a booking is not made, entry will be refused if the child has not attended before, or a £3 charge will incur.

Get Active Sports reserve the right to cancel any course 24hrs before it commences due to insufficient bookings.

### Early Arrival & Late Collections -

Your arrival time must not be before your selected booking start time. This will result in refusal of entry, unless there is an earlier booking slot available, and then you are required to call the main office to change the booking and pay for extra time before entry will be granted.

Get Active Sports reserve the right to charge a fee or issue a ban for late collection of any children. If a child/child is collected after the allocated collection time identified on the booking, the below policy will apply.

Our Late collection policy is as follows :

We understand lateness can happen on occasion, but we do have to stress that we discourage late collections in all instances.

For every 15 minutes past the pickup time, a charge of £8 will occur - this is to cover the cost of the time of the coaching staff who have stayed as a result.

This balance will be charged to the account and must be paid to continue attending the sessions.

If lateness occurs often, a ban on the childcare account may occur.

If you have any questions on our late policies, please do not hesitate to contact our Head Office.

